meross

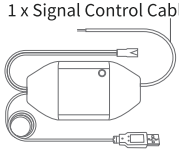
User Manual

English

Safety Information

·Keep the device away from water, fire, humidity or hot environments.
·Please plug in the socket in proper condition and away from children.
·Do not attempt to disassemble, repair, or modify the device.
·For indoor use only.
·This product should not be exposed to direct sunlight.
·When you leave the product unused for a long time unplug the product from the power outlet.
·Please contact seller for replacement if there is any damage caused by transportation.

Package Contents




1 x USB Adapter


4 x Screws


1 x Test Wire

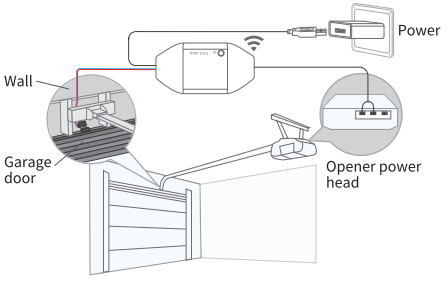

1 x Door Sensor with Cable


1 x Double-sided Adhesive Tapes

* If you find any part is missing in the package, please contact support@meross.com, we will provide proper solution for you.

Installation Guide

1. Meross smart garage door opener is the companion device of your existing garage door opener. Its main working principle is as follows.



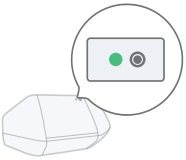
2. Download the Meross app and choose Smart Garage Door Opener to get start.

Download on the App Store

GET IT ON Google Play

Available at amazon

3. Power on the device. Wait about 5 seconds until the status LED blinks amber and green.



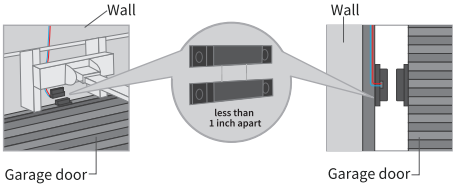
4. Connect the device to your home WiFi with Meross app.

5. Connect the sensor cable. Move the sensor to check if it is functional*.



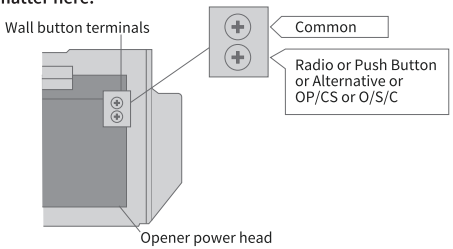
*Please contact support@meross.com for help if the sensor is not functional.

6. Find a proper position on the garage door to mount the sensors*. Please make sure the distance between the two sensors is less than 1 inch when the garage door is closed, and the two sensors are well separated when the garage door is open.

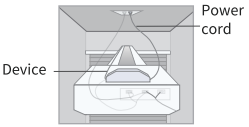


*You can use the included double-sided adhesive tapes or screws for sensor fixation.

7. **Power off your existing garage door opener. Connect the other end of the signal control cable to the two terminals that connects to the wall button. Wire order does not matter here.**

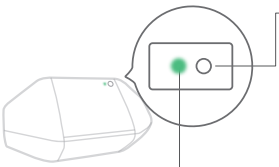


8. **Deploy the device. We recommend to deploy it on the top of your existing garage door opener. Use the provided double-sided adhesive tapes for the fixation if necessary.**



9. **Power on both existing garage door opener and smart garage door opener. The smart garage door opener will reconnect to Meross cloud service automatically. Congratulations! You have completed all installation steps.**

LED and Button Rules

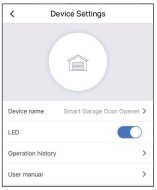


Status LED

Solid Amber: Initialization/ Reset/ Firmware upgrading mode.
Flashing Amber and Green Slowly: Configuration mode.
Flashing Green Rapidly: Wi-Fi connecting mode.
Solid Green: Successfully connected.
Solid Red: No internet connection.
Flashing Amber Once: Sensors connected or disconnected(Door close or open detected).
Off: Powered OFF.

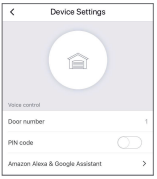
How to Use

1. General Settings



Device Name: Change device name.
LED: Turn on/off LED.
Operation History: Check operation history.
User Manual: Check user manual.

2. Voice Control



Door Number: The garage door number, used for voice control function to distinguish different doors.
PIN Code: After enable this, PIN code verification is needed each time when you open or close the door.
Amazon Alexa & Google Assistant: Check Amazon Alexa & Google Assistant user manual.

Amazon Alexa WORKS WITH amazon alexa

Meross provides two types of voice commands for Amazon Alexa. If you choose “Meross” skill, the commands are as following:

-*“Hi Alexa, open/close my garage.”*
-*“Hi Alexa, is my garage closed?”*

Note: Please replace “garage” to the garage door name you set. Amazon Alexa support Security Code, you can enable it via Amazon Alexa app.

If you choose “Smart Meross” skill, the commands are as following:

-*“Hi Alexa, ask Smart Meross to open/close the garage door one/two/...”*
-*“Can I have your PIN code?”*

Or

-*“Hi Alexa, open Smart Meross.”*
-*“Open/Close garage one/two/...”*
-*“Can I have your PIN code?”*
-*“Check garage.”*

Note: PIN code is an optional setting.

Google Assistant: works with the Google Assistant

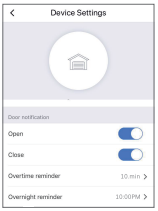
Choose “meross” action, the commands are as following:

- *“Hey Google, open/close garage door.”*
- *“Can I have your security code?”*
- *“Hey google, is garage door opened/closed?”*

Note:

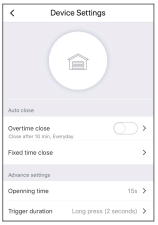
1. Please replace ‘garage door ‘ to the garage door name you set.
2. PIN code is required to set by google for security concern.

3. Door Notification



Open: Send me a notification each time my garage door opens.
Close: Send me a notification each time my garage door closes.
Overtime Reminder: Send me a notification when my garage door opens for 10-60 mins.
Overnight Reminder: Send me a notification when my garage door is still open after particular time.

4. Special Settings



Overtime Close: Close the door automatically when the door opens for a period of time.
Fixed Time Close: Close the door automatically when the door is still open after particular time.
Opening Time: Choose the proper time duration for your garage door opener. App use it as a timeout parameter to confirm the status of your garage.
Trigger Duration: Choose the proper trigger duration if you find your meross app can’t fully close or open your garage door. The trigger duration is the same time as you press the garage wall button.

5. Widgets

Widgets are the quick access to your Meross devices and Scenes. To enable it, please go to ***Account -> Widget*** to add shortcuts first. And then follow below steps on your smartphones to activate them.



For iPhones:

1. Swipe to the right on your Home or Lock screen.
2. Scroll down to the bottom of your widget list and then tap edit.
3. Scroll down to find Meross and add it.

For Android Smartphones:

1. On the home screen, tap and hold on an available space.
2. Tap Widgets, find Meross widget and then add it.

FAQ

At Meross we strive to assure your satisfaction. Any questions about Smart Garage Door Opener please feel free to contact support@meross.com.

1. Can I manage multiple smart garage door openers within Meross app?

One smart garage door opener is for one garage door only, you can configure multiple smart garage door openers within the app.

2. What shall I do when my Meross app is unable to control the added smart garage door opener?

Please check the followings:

- Check the main Wi-Fi's internet connection.
- Make sure that main Wi-Fi's password hasn't been changed.
- Factory reset the device and try to configure its Wi-Fi part again.

Warranty

Meross products are covered by a 24 months limited warranty from the date of its original purchase. If any problems occur, please contact support@meross.com for help. We can only provide aftersales service for products that are sold by Meross or Meross authorized retailers and distributors.